

## 24-HOUR ACCESS LINE MENU

1. ACCOUNT BALANCE
2. ACCOUNT HISTORY
3. FUNDS TRANSFER OR MAKE A PAYMENT
  1. Transfer Funds Immediately
  2. Schedule a Future Funds Transfer
  3. Payments Menu
    1. Payments – Immediate Payment
    2. Payments – Schedule a Future Payment
  4. List Scheduled Funds Transfer
4. BANK INFORMATION
5. CARD SERVICES
  1. Activate a card
  2. HotCard a card
6. INTEREST RATES
7. REPORT A LOST OR STOLEN CREDIT CARD (TRANSFER TO ELAN)
8. CHANGE YOUR PIN
9. ADDITIONAL OPTIONS
  1. Stop Payments (No ACH stops permitted)
    1. Submit a Stop on a Specific Check
    2. Submit a Stop on a check range
    3. Stop Payment Inquiry
  2. Change OverDraft Options
  3. Future Dated Transactions
    1. Hear ACH Transactions
    2. Hear existing Scheduled Transfer (includes AFTs)

## GLOBAL COMMANDS

SPEECH (8\*)

OPERATOR (0)

HELP (1\*)

MAIN MENU (3\*)

GO BACK (\*)

SKIP (5\*)

REPEAT (#)

HANG UP (7\*)